

## UTILITY BILL PAYMENT OPTIONS

**Online Bill Pay** – This feature allows the customer to pay their utility bill online.

- Auto payments or one-time payments.
- Email reminder alerts are sent when bills arrive, when they are due, and when they are paid.
- A complete history of payment confirmations and online transactions.
- Auto Pay allows customers to set up automatic payments.
- Secure transactions.

These options can be quickly set up by clicking the Online Bill Pay link on the Town’s website at <https://www.firestoneco.gov>. This will take customers to the Xpress Bill Pay website. Customers will need their account number which can be found on their monthly statement, a credit card or banking information.

**Credit Card Phone Payment** – This feature allows customers to call 24 hours a day at 1-866-237-5237 and make a Visa or Master Card payment over the phone on our automated payment system with Xpress Bill Pay. Customers will need their account number which is located on their monthly statement.

**Physical Payments at Town Hall** – Customers can make payments at Town Hall (9950 Park Avenue, Firestone, CO. 80504) by check, cash, and money order, Visa or Master Card

**Outside Drop Box** – A secure drop box is located outside the main entrance of Town Hall (9950 Park Avenue, Firestone, CO. 80504). This can be used 24 hours a day, seven days a week. We ask that only checks and money orders are dropped in the box. Please, no cash.

**Mailed in Payments** – Check, or money orders can be mailed to the Town of Firestone at 9950 Park Avenue, Firestone, CO. 80504. Please do not mail in cash.